PET OWNER CHECKLIST FOR A NEO

To have ready at all times:

- ✓ Current Rabies certificate (+ other vaccine history)
- ✓ FAVN for non-US travel
- ✓ Rabies tag
- ✓ Collar
- ✓ Leash
- ✓ Muzzle (if needed)
- ✓ Sufficient medications for 1-2 weeks
- √ Flea/tick/Heartworm preventatives
- ✓ Airline-approved carrier
- ✓ Up to date medical records (include all relevant history in current record)
- ✓ Have front and profile pictures of your pet for your records
- ✓ Litter pan + scoop + litter for one week for cats
- ✓ Food and water bowls that can be placed in kennel (label with pet and sponsor name)
- ✓ Food for 7 days and water for 1-2 days
- ✓ Updated NEO folder

In the event of a NEO:

- The vet clinic will have access to all registered animals medical records at Building 310, however most owners are in possession of their own pets files... you must bring them. The vet clinic will only be printing out Health Certificates, not the patients entire file.
- Owners will bring their pets with all of the applicable above items to Building 310 for examination by the veterinarian. The pet will be weighed with the kennel and a brief exam will be given for the purpose of health certificates only (sick or injured animals requiring treatment will be dictated by NEO priorities and may be turned away.)
- ✓ The veterinarian will verify the record, sign the health certificate allowing the owner to continue processing.



Frequently Asked Questions:

Where do I obtain my pet's rabies vaccination and health certificate?

Owners are given the original rabies certificates when the animal receives the vaccine to take with them to add to their animal's medical file. Owners are required to bring all records that they have to the terminal. Health certificates will be completed on the line. If you plan to request travel to a location other than the US, please call the vet clinic to discuss additional health certificate requirements- please note, a blood test and quarantine requirement are in effect for many countries.

Do all pets need a health certificate to travel?

Yes, but health certificate requirements vary according to destination. If you have a special request to travel to a country outside of the US in the event of a NEO, please contact the vet clinic immediately to discuss additional requirements.

Will sick call exams be available?

In the event of an animal evacuation, the veterinarian will have very little time to spend with each animal (currently, one veterinarian is available for approximately 450 animals on base). Sick call exams will **not** be available at this time, treatment resources will be highly limited and emergency illness or injury situations may receive a lower priority level than healthy animals.

What if my animal does not pass the health certificate exam?

The purpose of the health certificate exam is to verify that an animal is not showing signs of infectious disease. If an animal does not pass the health certificate exam, it legally will not be permitted to travel; owners of sick pets may be given the opportunity to make alternative boarding arrangements for their pets, either on or off base, but this will be the responsibility of the owner. If evacuation measures are such that the animal's quality of life is unacceptably diminished, or if it becomes a public health risk, humane euthanasia may be used as a last resort.

What if my pet's rabies tag is lost?

Please make every effort to locate your pet's rabies tag, as this is another means of identification for your pet. The vet clinic will not be issuing new rabies tags to replace lost tags during a NEO.

What types of medications should I bring?

If your pet is on long-term medications, bring enough to last one to two weeks to allow for unknown amounts of transit time. Be sure to contact the vet clinic in advance if you anticipate needing refills on any long-term medications. If your pet is on a shorter course of medication, bring the remainder of the medication in the original labeled container.