



39th Air Base Wing



Noncombatant Evacuation Operations (NEO) 101

15 October 2013



NEO and Repatriation Briefing



- **Purpose – Familiarize community with 39 ABW-conducted NEO Program**
- **Overview**
 - **NEO and Repatriation Quick Facts**
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 - **Primary DoD and Potential State Run Repatriation Sites in U.S.**
 - **Repatriation Services for Family Members**



NEO and Repatriation Quick Facts



- Last time Incirlik evacuated was in 2003. Approximately 1,400 people evacuated on 5 chargs within 48 hours and were gone for 45 days
- One of the most recent exercises was October 2013. We had 190 volunteers and 13 pets go through the evacuation process from the recall to getting on the aircraft
- Secretary of Defense authorizes the use of DoD assets to support the evacuation of U.S. citizens and other designated persons from a foreign country
- Depending on the situation and safe haven location, departure can take place by means of military airlift, chartered airlines, commercial airlines, ship, train or bus
- An authorized or ordered departure results in certain financial entitlements to offset travel costs



What is NEO?



“Operations directed by the Department of State, the Department of Defense or other appropriate authority whereby noncombatants are evacuated from a foreign country when their lives are endangered by war, civil unrest or natural disaster to safe havens typically in the Continental United States.”

- **Objective:** Remove non-combatant evacuees (NCEs) from danger
- **Reasons for evacuation:**
 - War
 - Political/Civil instability
 - Natural disaster
 - Pandemics
- **DoS (U.S. Embassy) initiated, DoD assisted**





NEO Phases



- **Voluntary Departure**
 - Noncombatants leave at their own discretion and expense
- **Authorized Departure**
 - U.S. Government affiliated noncombatants leave at government expense
- **Ordered Departure**
 - U.S. Government affiliated noncombatants are ordered to leave (at government expense) per Status of Forces Agreement (SOFA)

PHOTO: Chaplain (Maj.) Kenneth Reyes, 39th Air Base Wing senior chaplain, helps unload displaced American citizen's from Lebanon Monday. Incirlik received more than 1,700 departing American's July 22, 2006.





Who Qualifies as a Noncombatant Evacuee?



- **US citizens who may be ordered to evacuate**

- **US Government civilian employees and dependents**

- **US Armed Forces family members**

- **Designated US Armed Forces military personnel**

- **US/non-US citizens who may be authorized assistance**

- **Private US citizens and their dependents**

- **Legal permanent residents of the US**

- **Designated foreign national employees of the US Government and their dependents**

U.S. Embassy Ankara designates those authorized evacuation assistance



Noncombatant Responsibilities



- **Be prepared!**
 - You might be moved to an austere environment for a brief period of time
 - NEO could happen with little or no warning
 - Keep your NEO folder up to date
- **Keep in mind:**
 - Remain calm
 - Follow instructions
 - You will not be left behind!
- **Be proactive and cooperative!**
- **Participate in Noncombatant exercises!**
 - These are designed to build your confidence in yourself and in the process as a whole





NEO Items



- **Mandatory Items**
 - Identification cards
 - Passports
 - Family Care Plan (single and mil-to-mil)
 - Prepared forms
- **Recommended Items**
 - Birth, marriage and adoption certificates
 - Will, Power of attorney
 - Insurance policies
 - Checkbook/bank book/credit cards
 - Vehicle registration and title
 - Social Security cards
 - Tax returns
 - Medical records



“Critical documents” needed to resume life in the U.S.



NEO Bags



- **Suggested Items**
 - 3 days food/water (for pets, too)
 - 30 days meds/prescriptions
 - Blanket
 - Change of clothes
 - Toiletries, towels
 - Baby and feminine articles
 - First aid kit
 - Cell phone
 - Flashlight and batteries
 - Cash



Each person is allowed one carry-on bag and one check bag weighing no more than 66 pounds



Unit NEO Representatives



- **Assist commanders in maintaining Noncombatant Evacuee accountability:**
 - Verify all NCEs and pets within 10 days of arrival to the installation
 - Provide NEO folder with appropriate forms to newly arrived NCE
 - Update spreadsheet with all NCE and pets in the unit within 30 days of arrival
 - The UNR is your point of contact for NEO-related questions. Know who they are
- **They are here to:**
 - **Assist your family in preparation for NEO**
 - Identify themselves to each sponsor and adult noncombatant
 - Inspect NEO folders within 60 days of family arrival, and annually thereafter
 - **Assist the family during evacuation**
 - Provide information/instructions
 - Maintain accountability of evacuees



NEO

"How it begins"



Wing leadership receives order to begin NEO



Wing leadership directs UNRs to initiate NEO plan



You receive a call from your UNR



Your UNR tells you when and where to meet (rally point)



You pack your bags and compile important documents



Verify your destination



NEO

"It's as easy as 1-2-3 Go!"



1 – Meet at rally point for approximately **one** hour



2 – Go through the processing line, which usually takes about **two** hours



3 – Go through security check and wait at passenger terminal for about **three** hours



Go! – Board the plane and depart Incirlik AB



Arrive at repatriation center/safe haven

Please note: This graph assumes departure via military airlift from Incirlik AB



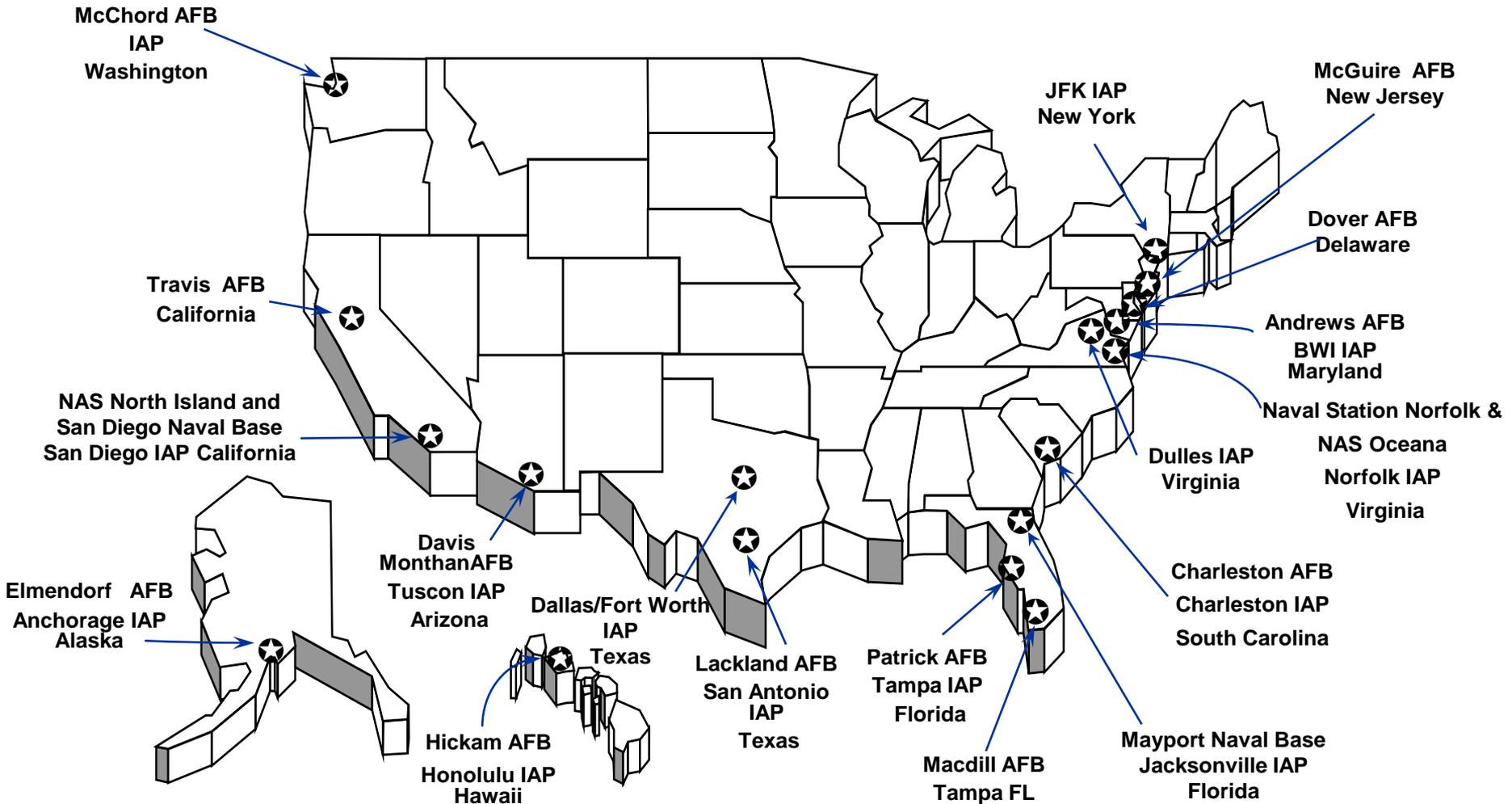
Repatriation



- The procedure whereby American citizens are officially processed back into the United States subsequent to their evacuation from overseas. From the DoD perspective, repatriation operations go well beyond border clearance procedures. It's taking complete care of our DoD military and civilian family members while in safe haven status
- Repatriation is the final link in the evacuation process
- All returnees must be officially processed back into the United States
- Repatriation Centers are designated to process not only DoD military and civilian family members, but private U.S. citizens and third country nationals
- All returnees get the same Red Carpet treatment



Primary DoD and Potential State Run Repatriation Sites in U.S.





Repatriation Center Services for Family Members

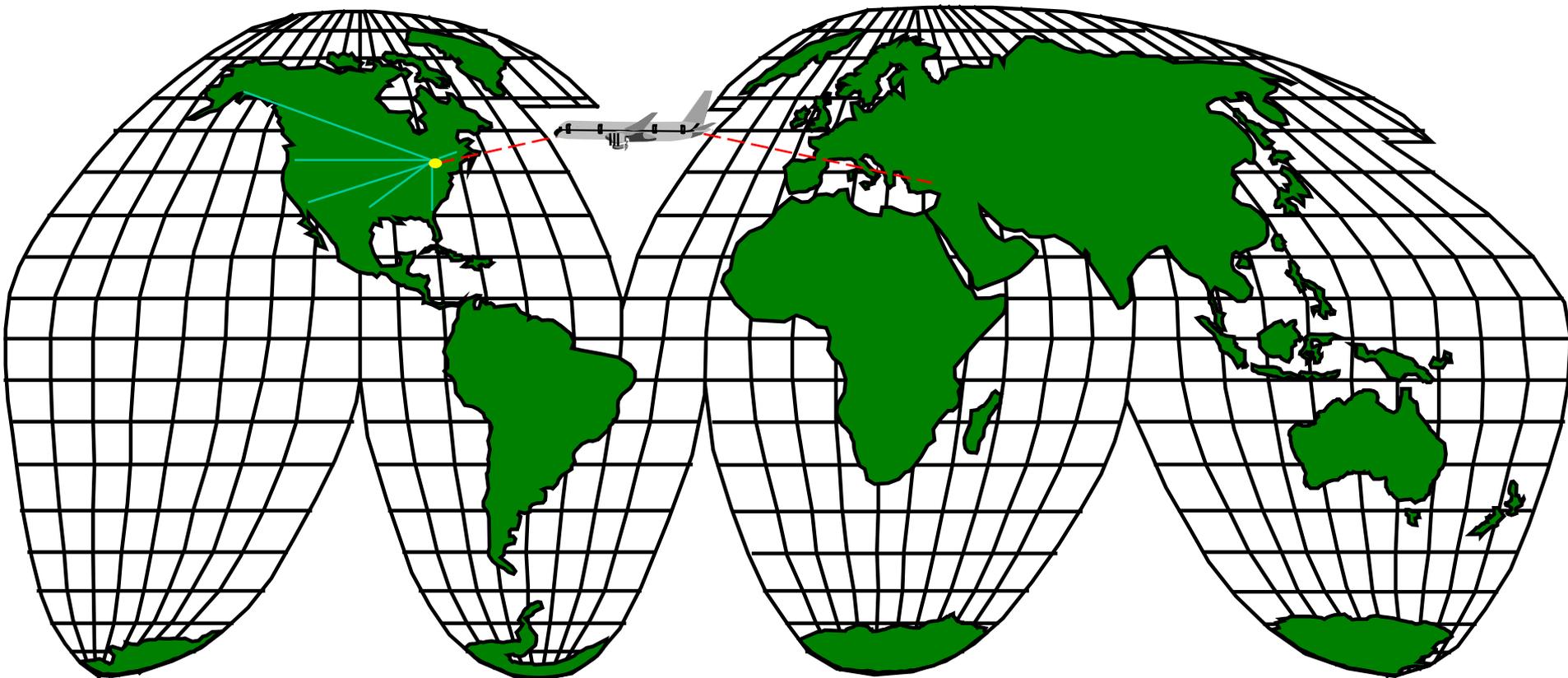


- **Personnel Assistance with Orders, ID cards, etc.**
- **Medical Care**
- **Counseling**
- **Temporary Lodging**
- **General Transportation**
- **Legal Assistance**
- **Financial Assistance (Safe haven Entitlements)**
- **Federal Civilian Employee Information**
- **Public Affairs Assistance If Requested**
- **Emergency Relief If Necessary**
- **Veterinary Services**
- **Family/Child Care**
- **Information on Airman & Family Readiness Centers**





Noncombatant Evacuation Operations (NEO) and Repatriation Briefing



Taking Care of Families

Fit

Focused

Ready